KRETZER SCHEREN GMBH | POSTFACH 11 05 08 | 42665 SOLINGEN [DE]

Our 30-Year Warranty

Quality You Can Count On

We are confident in the quality and durability of our products. That's why we offer a 30-year warranty on our cutting tools **against defects in materials and workmanship**.

This warranty is our promise to you: If a product we manufacture fails within 30 years due to a material defect or a manufacturing defect for which we are responsible, we will provide an appropriate solution.

What Our Warranty Covers

The warranty applies to defects attributable to

- a defect in the material used,
- a defect in manufacturing or workmanship, or
- any other defective condition for which we are responsible.

What Our Warranty Does Not Cover

Our 30-year warranty **does not cover normal wear and tear**.

Cutting tools are designed for daily and, in some cases, intensive use. In particular, cutting edges, cutting surfaces, and other parts directly exposed to the work process are subject to natural wear and tear, depending on the type and frequency of use. Such wear-related changes and damage are not covered by our warranty.

The warranty also does not cover damage caused by improper or unintended use, incorrect application, excessive strain beyond the intended scope of use, external influences, or unauthorized modifications or repairs.

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The cause of the damage is therefore decisive**: Material and workmanship defects are covered by our warranty; normal wear and tear resulting from use is excluded.**

How to File a Warranty Claim

If a defect occurs within the warranty period, please contact the point of sale or your designated contact person.

To ensure prompt processing, we require, if possible, the invoice or proof of purchase, as well as a brief description of the defect. To assess the warranty claim, the affected product must be sent to us (at the claimant's expense).

If a warranty claim is upheld, we will, at our discretion, either **repair or replace** the affected product.

Statutory Rights

This warranty applies in addition to your statutory rights regarding defects. To the extent that statutory rights regarding defects exist, they are not limited by our warranty.

Warranty Provider

Kretzer Scheren GmbH
Löhdorferstr. 171-173
42699 Solingen
0212-262350 / info@kretzer.de / www.kretzer.de

Warranty Period: 30 years
Warranty Start Date: Date of invoice
Geographical Scope: Worldwide

We stand behind the quality of our products—and with our 30-year warranty, we make a clear promise regarding materials and workmanship.

Solingen, September 24, 2026

Kretzer Scheren GmbH
Löhdorfer Str. 171-173
D - 42699 Solingen